5   **ABSTRACT OF THE DISCLOSURE**

A system for social service case management tat facilitates storage and querying of social

services data in a knowledgebase in order to provide quantitative accountability for social

services via a navigable user interface. The method includes the tracking and assessment of

social services based on a defined list of client barriers to success and an indication of the

10   severity of each barrier, and then objectively tracking progress of the social worker based on the

reduction of severity and/or elimination of those barriers. The method is implemented in

software form using a structured relational database whereby storage tables are inter-related by

one or more shared fields. All of the foregoing method steps are administered to and by the

social worker using a navigable user interface. The graphical user interface includes a plurality

15   of single-click buttons each for initiating a pre-determined SQL query for allowing a user to

generate a report for maintaining quantitative accountability for social services.